

APX™ FEATURE DESCRIPTION:

ViQi VIRTUAL PARTNER

Simplify the routine so you can focus on what matters most.

When you're in the field, you need information, fast. Waiting for dispatch, checking your screen - they aren't always options. That's why we created ViQi Virtual Partner. It's ViQi's job to quickly provide the information you need to stay safe and effective. Checking a driver's license? Just ask her. Need to run a plate? She's on it. All while keeping your hands free and your focus on your surroundings.

To use ViQi Virtual Partner, press and hold the assigned ViQi button on your radio, remote speaker microphone (RSM), or mobile radio and make your request just as you would with dispatch.

Today, ViQi can run the three most frequently-asked queries: drivers' licenses, license plates and vehicle identification numbers. In the future, she will do much more, like query other datasets, and provide assistance with additional tasks such as calling a tow truck or animal control.

With ViQi at your side, it's faster and easier to run routine database queries. Dispatchers can focus on keeping responders safe. And intelligence is moved to the field, faster than ever.

SPEAK NATURALLY

ViQi has been trained to recognize the vocabulary of law enforcement. She can be optimized for terminology your agency uniquely uses, including ten-codes, NATO codes, slang words, abbreviations, and acronyms.

ALLEVIATE DISPATCH FATIGUE

ViQi reduces the burden placed on dispatchers who may be asked to run database queries in addition to managing dispatch for 911 calls. Patrol officers will be able to run their own searches, getting faster results and reducing radio traffic and the dispatcher workload.

ViQi IS ALWAYS LEARNING

In the future, new voice-activated commands will be added to ViQi's capabilities to help you be even safer and more efficient. With her secure architecture, you can deploy new capabilities quickly and easily -- without having to update radio software.

OPTIMIZED FOR

APX™ P25 Portable and Mobile Two Way Radios.

DEPENDENCIES

Requires ASTRO® 25 infrastructure, software A2019.2 or later, and software installation and configuration services.

SECURITY

The ViQi assigned button must be pressed when commands are issued. There is no "wake word" requiring an open mic. Transmission of queries and results complies with FIPS 140-2 and NIST, and meets PII and CJIS regulatory compliance.

VIRTUAL PARTNER Experience

TRAFFIC STOP

A traffic stop can be a nerve-wracking experience. Who's in the vehicle? What's the driver's history? Is there an outstanding warrant?

You could call dispatch - but they may be busy with higher-priority incidents.

You could consult your MDT, but that takes time, and takes your attention away from the suspect vehicle.

With ViQi, your radio is all you need to get the information you want, when you want it. ViQi can check that license plate, before you even make the stop. She can run that driver's license to find out if the suspect is telling the truth. And she can verify that VIN to make sure the plates match the vehicle.

All while you keep your eyes up, and your focus on the situation.

ABANDONED CAR

You're called to an abandoned vehicle. It's blocking a fire lane and needs to be removed quickly - but is it stolen? Potentially hazardous? Or just badly parked? A call to ViQi will clarify the situation. She will retrieve all the records associated with the VIN, and tell you exactly what you need to know. You can stay safe, while getting the job done quickly and efficiently.



Driver's License



License Plate



Vehicle ID Number (VIN)

Press and hold the ViQi assigned button until you finish your command

Simply say:

Run a plate

State and number?

New York 9127 - Bravo, Charlie, Whiskey

New York 9127 - Bravo, Charlie, Whiskey

Is that correct?

Then confirm:

Yes.

Searching

Results found

Get the results when you're ready:

Go ahead

Vehicle reported stolen



ADDITIONAL VIRTUAL PARTNER CAPABILITIES

Missing Information

ViQi will prompt you if there is missing information within a request. For example, if the state is missing from a query, she will prompt you to provide the state.

New Search Request

You can start a new request even though ViQi may not be done with a prior search. If you request a new search while a search is in progress, ViQi will confirm that you want to start a new request before cancelling the prior search.

Repeat

Ask ViQi to repeat her last statement.

Cancel

You can stop the processing of a search by saying "Cancel!" at any time. ViQi will stop any search or playing of results and be ready for a new search.



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