Command IQ™

The innovative, portable and adaptable workstation for MAX Dispatch

Zetron's CommandIQ is an innovative portable workstation designed for robust functionality in a compact unit that's easy to store, transport, and quickly activate to provide a fully operational dispatch station from anywhere connectivity is available. The traditional audio handset combined with sleek touch screen operation gives CommandIQ the perfect mix of capability and mobility for temporary applications where traditional or permanent operator workstations aren't convenient, practical, or necessary. The adaptable unit easily fits into a drawer, hangs on a wall, sits on any flat surface, or can simply be stored out of the way when not in use. But when needed, CommandIQ comes to life quickly, delivering all the functionality of a typical operator workstation in a highly durable, portable, and user friendly package.

Handset to maintain high audio quality even in loud environments

10.1" full touchscreen design

Flexibility and adaptability with a mobile user friendly platform

Concealed internal microphone

Once configured, simply connect CommandIQ to the network, apply power, and it's up and operational

Runs the full version of MAX Dispatch with a standard 20 minute event recall recorder

Easy to add a footswitch, remote speakers, headset or desktop microphone

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CommandIQ Use Cases

- Compact design enables portability for use at remote, mobile, or incident command sites

- Can be set it up in a lunch area, conference room, manufacturing floor, guard shack, or other locations away from the communications center so personnel either permanently or temporarily remote can constantly monitor activity and even pick up the handset to interact or dispatch as needed

- CommandIQ's small physical footprint enables it to easily fit in existing work stations without having to add furniture, yet provides full access to all Zetron system functionality

Can be kept in a mobile command kit with a spare MAX Core for Emergency Operations Center (EOC) deployments

FAQs

Q What's new in CommandIQ v2.0?

A **1.** Double the RAM (16 GB) to match desktop/laptop performance

2. Dual speakers for industry standard audio placement of Primary (left speaker) and Monitor (right speaker)

3. Button to decouple external speakers from the volume control knobs allows running audio to break room, bay areas, etc.

4. 10.1" LCD Full HD Display (1920 x 1080 or better), providing configuration parity with desktop monitors

5. Improved audio quality for the internal microphone

Q Can CommandIQ workstations be added to older MAX Dispatch deployments?

A **Yes.** CommandIQ workstations can be added to an existing system and are compatible with both MAX Pro and MAX Standard. A MAX software update may be required.

Q Can I run a MAX Dispatch system using only CommandIQ workstations?

A **Yes.** While CommandIQ workstations are primarily intended for temporary or remote use case operations, they are fully functional console units and can be the only workstations used with a MAX Dispatch system.

Q Does CommandIQ have any limitations as compared to when running MAX Dispatch on a standard PC-based workstation?

A **Yes.** CommandIQ can only store 20 minutes of event recording.

Q What accessories are available for CommandIQ?

A CommandIQ can be ordered with a headset, desk microphone, foot switch, wall mount kit, extra power supply, protective transport case and remote speakers.

Q Does it have telephone, paging, and AUX I/O functionality like the MAX Dispatch Pro console?

A **Yes.** Since CommandIQ runs standard MAX software all of the same functionality is available.

Q Is a warranty available for CommandIQ workstations?

A **Yes.** Every CommandIQ workstation comes with a one year warranty and four additional years of support is available.

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Always ready, always on.

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